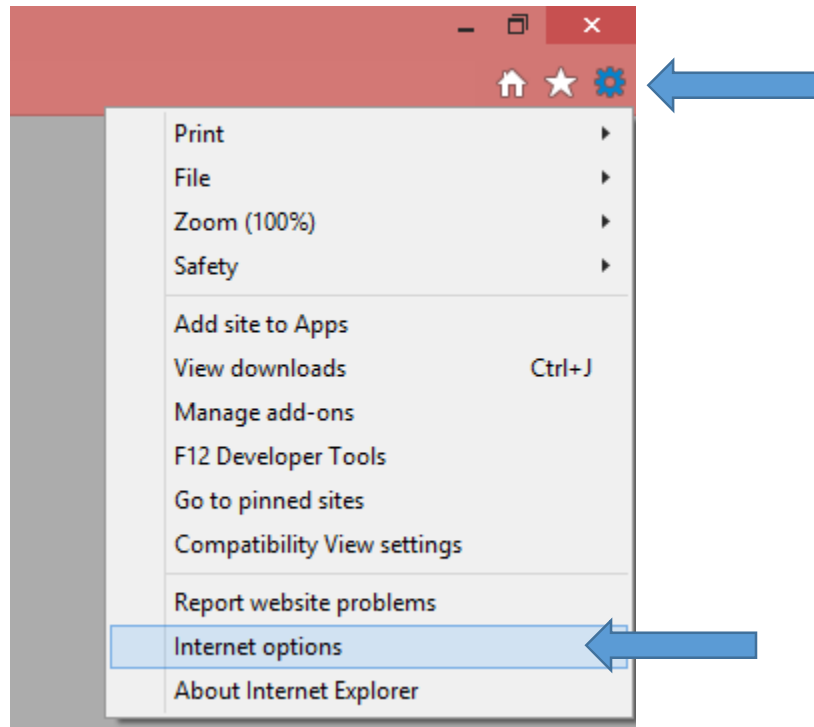
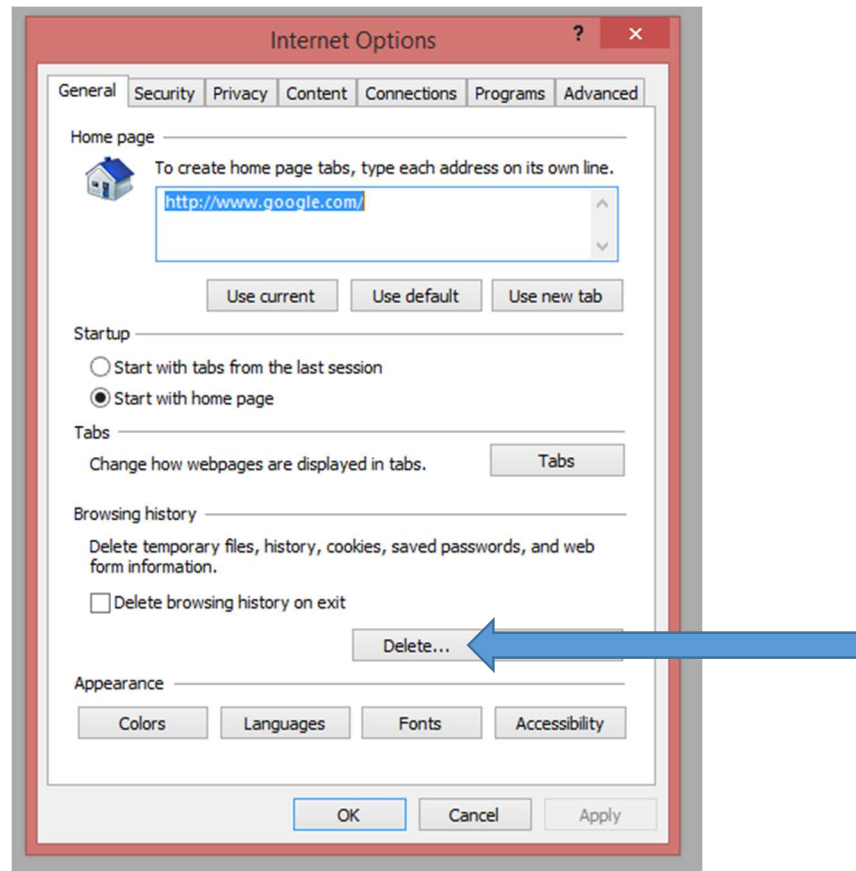


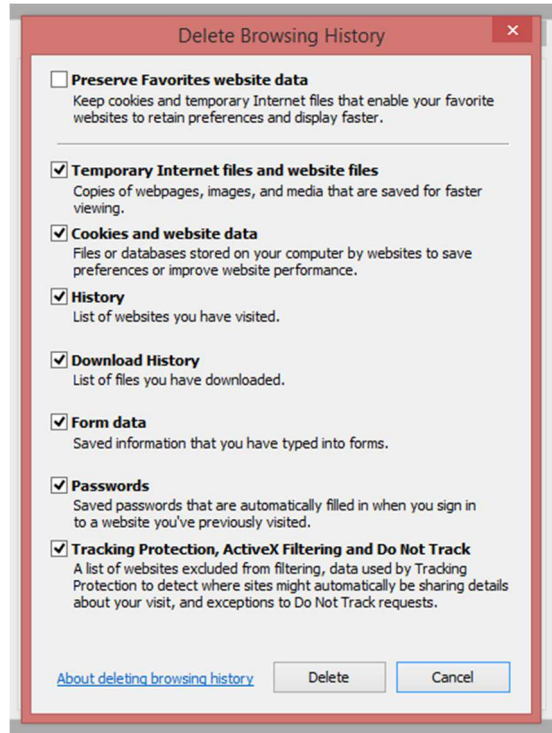
Click on the settings icon in the top right corner, it looks like a gear. On the menu that appears click on **Internet Options**.



Once **Internet Options** opens, you should be on the **General** tab. Click on the **Delete...** button below under **Browsing History**.



Once the **Delete Browsing History** window pops up, uncheck **Preserve Favorite website data**. Check all the other boxes. Your boxes should look like the screenshot below.



Then click **Delete**. Then hit **OK**. Close and reopen Internet Explorer.

If that did not work, go back to **Internet Options** and navigate to the **Advanced** tab and click the **Reset** button towards the bottom. You may also want to reboot the computer.

