

# Low-Cost Transit

## Next-Steps Information



Thank you for completing an online ORCA LIFT Program referral — your first step in helping lower your cost for the bus. After your referral is received by WithinReach, they will call or email you to see if you're eligible, and help you enroll.

### When should I expect a call/email?

**You will receive up to two phone calls and an email from a specialist at WithinReach, one week after your referral.**

### What information do I need to enroll?

**To enroll for ORCA LIFT, you will need the following information for everyone in your household (or on your tax return):**

- *Names and birthdays.*
- *Social Security numbers if you have them.*
- *How much income do these people receive per month, before taxes?*
- *What type of income is it (wages, salaries, tips, social security, pensions, unemployment, alimony, rental income)?*
- *Is anyone paying for child support or child care?*
- *How much is your household paying for utilities, rent, or mortgage?*

### What if I don't hear anything?

**If you don't hear anything, you can get more information from the following:**

**Family Health Hotline:** 1-800-322-2588

**Website:** <http://metro.kingcounty.gov/programs-projects/orca-lift/>