



What to Expect: Healthcare Referral

Thank you for completing an online healthcare referral to the enrollment specialists at WithinReach. After your referral is received, you can expect a WithinReach representative to contact you and help you enroll in healthcare coverage.

When to expect follow up



You will receive up to two phone calls and an email from a Navigator at WithinReach, 1 week after your referral. If you don't hear from them within one week, call their Family Health Hotline at: 1-800-322-2588.

What to have ready



To help your enrollment go smoothly, you'll want to have all of the following information:

- 1. Names and birthdays of everyone listed on your tax return.*
- 2. Social Security numbers if US citizens, or passport or green card.*
- 3. Tax filing status (married, single, dependent, etc.).*
- 4. How much income does your household receive per month, before taxes?*
- 5. What type of income is it (wages, salaries, tips, social security, pensions, unemployment, alimony, rental income)?*
- 6. Is anyone paying for school tuition or interest on student loans?*
- 7. Is anyone paying for alimony?*
- 8. If you currently have health insurance, we'll need your: carrier, policy number, group number (find this on your insurance card or policy).*
- 9. Has anyone in your home turned down insurance? What was the premium?*

More information

For more information and additional health resources call the Family Health Hotline at 1-800-322-2588 or visit www.parenthelp123.org/resources



United Way of King County