



The EARN Starter Enrollment Guide

This step by step guide explains how to sign-up for the EARN Starter, an innovative online savings tool. You can sign up using your laptop, phone or tablet. It's that easy!

To sign-up, you will need:

1. A personal savings account at a bank or credit union with online banking access.
2. Your online banking credentials (i.e. username and password).
3. An email address.

Step 1

Go to your organization's link and fill out your:

- First and Last Name
- Email Address
- Create a password and confirm
- Check the box to agree to our "Terms of Service."
- Click on "Create Account."

Note: Your password must contain at least 8 characters, 1 number or symbol and 1 capital letter

Step 2

Fill out the application:

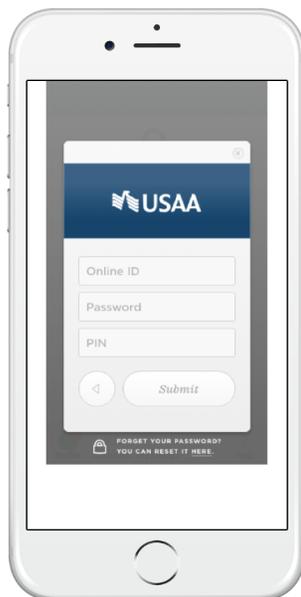
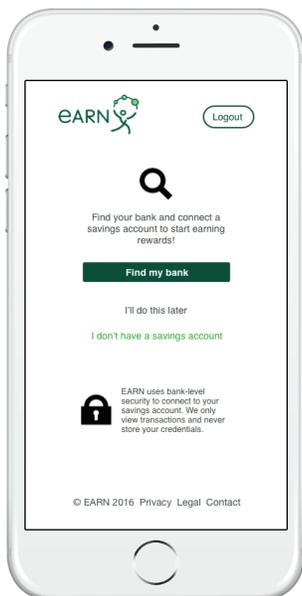
- Your birthday (you need to be at least 18 years of age)
- Zip Code
- Household Size and Income

- Please select your savings goal
- If you don't see what you like to save for here, you can identify your own goal by clicking on "Name Your Goal".

- Gender
- Marital Status
- Education Completed
- Ethnicity (check all that apply).

Step 3

You will need a savings account with online access to start:
(Just in case you were wondering, EARN uses bank level security to connect to your savings account. We only view transactions and never store your credentials.)



We currently work with the following financial institutions:

1. American Express
2. BB&T
3. Bank of America
4. Chase
5. Citibank
6. Navy Federal Credit Union
7. Suntrust Bank
8. TD Bank
9. US Bank
10. USAA
11. Wells Fargo

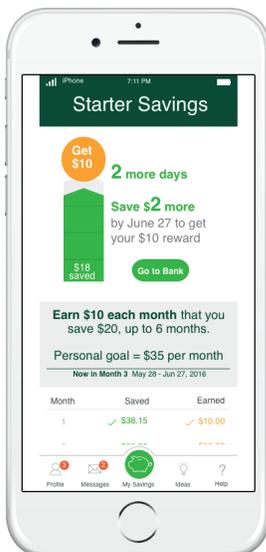
Click on "Find my Bank" to find the current savings accounts that work with our platform. It is fine to link your account later and continue to your EARN savings page. If you don't have a savings account, click on "I don't have a savings account" and you will be prompted to a page on our site with tips on finding the right savings account for you.

Once you click on your bank or credit union, you will need to enter your online information, usually the Online ID and Password you use for online banking. Please note that some banks or credit unions might ask you for additional security questions.

Step 4

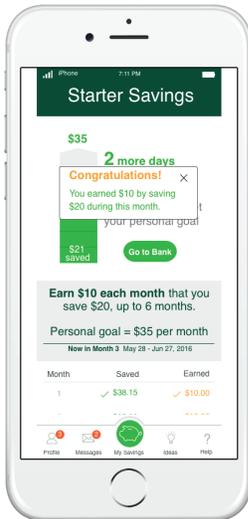
Great! You linked your account!

(Remember that your first month starts the day you link your savings account. Let's take a look at your profile and some possible scenarios on the next page.)

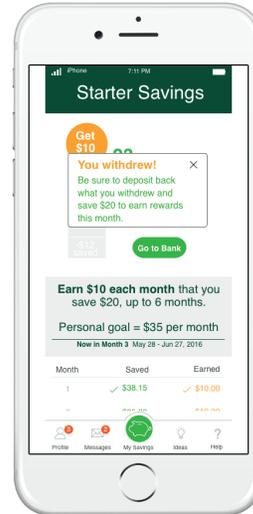


You will need to deposit at least \$20 per month to earn your rewards.

Other scenarios:



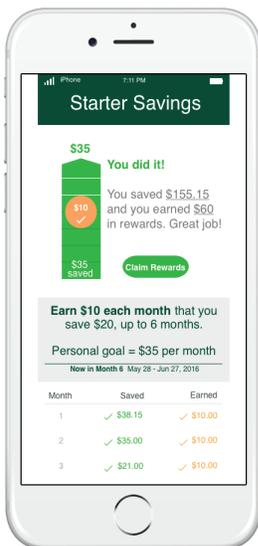
We are cheering you on each step of the way! You will receive a notification once you completed your deposit for that month.



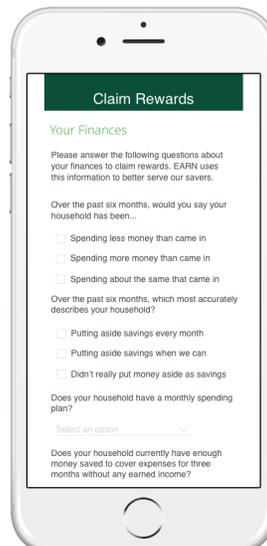
We know things happen. If you need to make a withdrawal, that's ok! Just make sure to deposit back what you withdrew (before your month is over) so you can still get your rewards.

Step 5

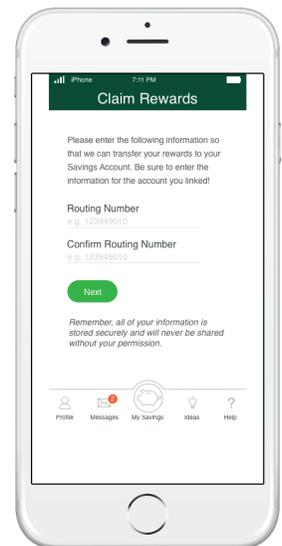
Once you save for 6 months, you will be ready to claim your rewards!



We know you could do it! Before you can claim your rewards, we will ask you to fill out a short survey.



We are interested in learning how the EARN Starter helped you with saving.



Please enter your routing and savings account number and click on "Next" so we can transfer your rewards! It can take up to 5-6 business days for your rewards to show up in your savings account.

If you have any questions, please email us at help@earn.org (for Customer Support) or partner@earn.org (for Partner Support). You can also call us at (888) 487-3276 9am-5pm Pacific Time.